

Summary of AQTF audit information

As a Pre-qualified Supplier under the User Choice 2010 – 2015 program, Major Operator & Driver Training Services is required to publish audit information in relation to its compliance with the Australian Quality Training Framework (AQTF).

The User Choice program provides public funding paid directly to Pre-qualified Suppliers for the delivery of accredited entry-level training to eligible Apprentices and Trainees.

The AQTF is the national set of standards which assures nationally consistent, high-quality training and assessment services for the clients of Australia's vocational education and training system.

An AQTF audit reviews evidence of an organisations' compliance with the requirements of the AQTF *Essential Conditions and Standards of Initial/Continuing Registration* to confirm that it is achieving quality training and assessment outcomes. The process also identifies opportunities for improvement on these outcomes.

This information is published to assist apprentices, trainees and their employers to make informed decisions regarding their selection of a Pre-qualified Supplier for the delivery of training and assessment services.

Audit Date: 23 and 24 July 2009

Qualifications audited	
Qualification code	Qualification name
CPC30508	Certificate III in Dogging
CPC30908	Certificate III in Rigging
CPC30708	Certificate III in Scaffolding
CPC30308	Certificate III in Concreting
CPC40608	Certificate IV in Building and Construction
CPC31208	Certificate III in Wall and Ceiling Lining [partial delivery
BCG30703	Certificate III in Rigging
BCG30503	Certificate III in Dogging
BCG30903	Certificate III in Scaffolding
BCG30303	Certificate III in Concreting

Audit Outcome			Rectification	
Was non-compliance identified? Yes/No	If 'Yes', non-compliance type Minor, Significant, Critical	Summary of non-compliance	Actions taken to rectify the non-compliance	Has the non-compliance been rectified? Yes/No
Yes	Significant	CPC31208 Certificate III in Wall and Ceiling Lining [partial delivery] The strategy plus training materials, assessment instruments and benchmark criteria for the units of competency within the above qualification have been	CPC31208 Certificate III in Wall and Ceiling Lining (partial delivery) elements 1.2 and 1.5: Major Operator and Driver Training services (MODTS) have developed the training and assessment materials for the unit CPCCPB3015A Install acoustic and thermal environmental	Yes

		developed in the format of a course structure which does not meet the training package and Australian Qualifications Framework requirements for unit of competency Student information is insufficient for a judgement to be made on the basis of the context and purpose of assessment for a valid outcome	protection systems: <ul style="list-style-type: none"> • We have provided an evidence plan which includes a third party report and challenge questions • Assessor observation checklist and challenge questions A student workbook containing a theory exercise and practical tasks.	

Explanatory notes:

Non-compliance with the AQTF means that requirements of the have not been met based on the evidence reviewed. Non-compliances are categorised as minor, significant or critical. For the purposes of the User Choice 2010 – 2015 program, only significant and Critical non-compliances need to be published

Minor: No, or minor, adverse impact on learners with no serious breakdown of provision of quality training and assessment.

Significant: Significant adverse impact on learners with insufficient focus on quality training and assessment outcomes.

Critical: Critical adverse impact on learners with widespread or persistent dissatisfaction with services and outcomes.